



BlueSky Report

Edition 5

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BlueSky Automotive Outlook 2012

First of all we would like to seize the opportunity to thank all our partners for the good cooperation in 2011. We wish you a Merry Christmas and a good start into the year 2012.

BlueSky Automotive has planned certain activities for 2012 in view of making the business relationships even more efficient for our clients.

One of these activities is the creation of a new department: The „**Customer Service**“. The Customer Service will be a central interface point for all customer questions regarding product delivery, delivery queries, return of empties and many others. By centralizing these topics, BlueSky will be able to react to queries even faster! Fur-

thermore, a electronic ordering tool will be implemented on the homepage. Enter your order comfortably on your PC, it will be furthered automatically to BlueSky for processing.

The newly installed LogIn area — „**MyBlueSky**“ - for system partners is especially tailored to the needs of our clients. This is a further step towards optimizing the administrative effort for our system partners. Here an “**E-Postfach**” has been established, which means all the documents which our customer usually receive by mail or Email are available for our system partners are now also available electronically. With this measure, we want to ensure optimization of operating expense. The most important question for BlueSky Automotive GmbH in the year 2012 will be how to make business relationships even simpler and easier for our clients.

You will receive timely information regarding the implementation of all mentioned measures; naturally your feedback to all these client-oriented measures is extremely important for us, because only then can we ensure that our target for 2012 is reached.



My BlueSky

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- Outlook 2012
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- E-Postfach